



cbdesigns

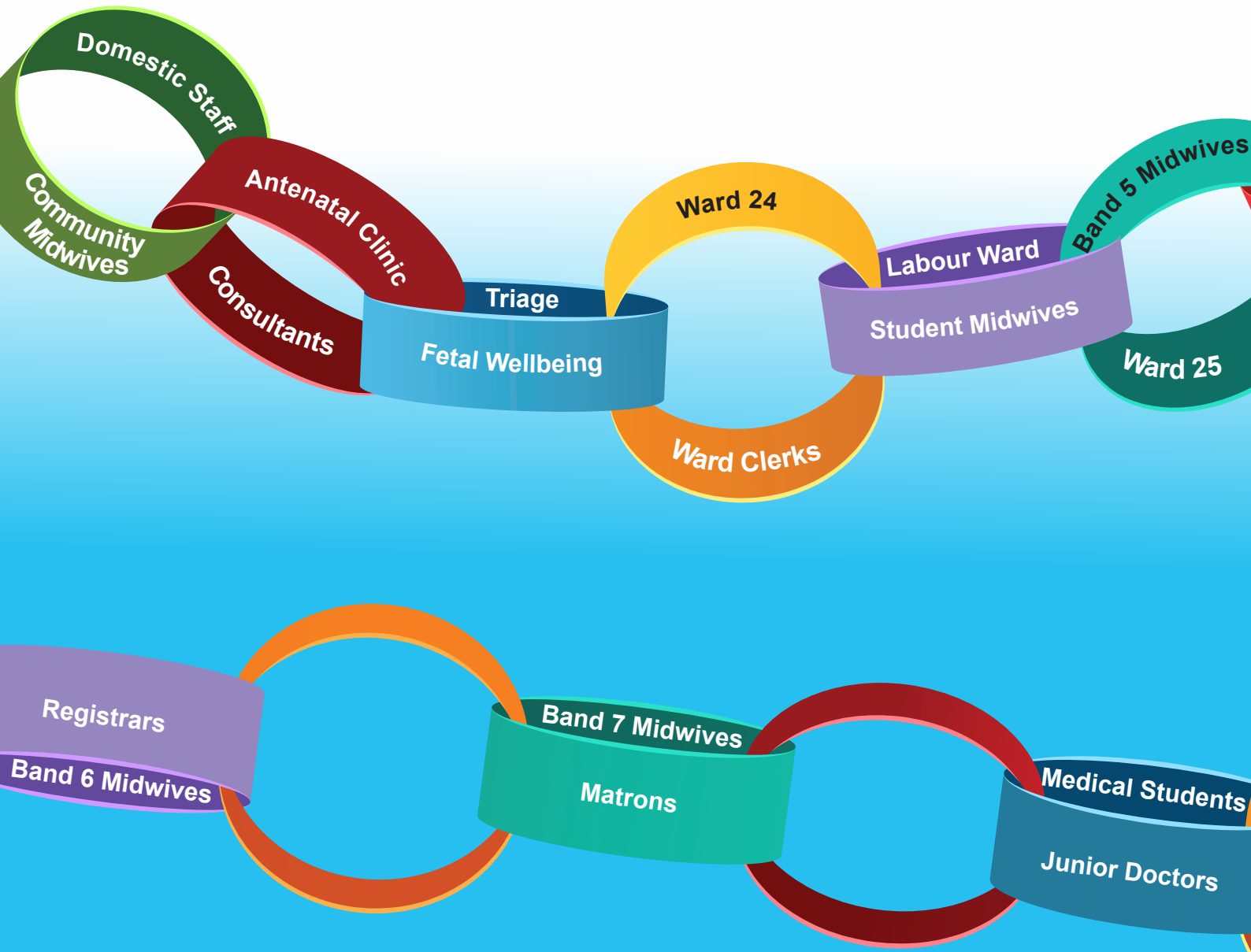
Most Creative Conceptual Graphic Designer 2019 - West Midlands



NHS UHCW Communications team of 2020 was Nominated for:

Going the extra mile in supporting Care Awards 2020 a team that provide a crucial core service and takes pride in delivering a high standard of work

Chief Executive Award 2020. This award is for an outstanding team that demonstrates all our Trust values in everything that they do. Compassion, Openness, Improve, Respect, Partnership, Pride & Learn



Compassion



Openness



Learn



Pride



Improve



Respect



Partnership

OPENNESS

*We act with openness, honesty
and integrity in all we do*



RESPECT

*showing a sense of
admiration for each other*





No Packs allowed in the workplace



COMPASSION COUNTS!!
act humane

We stand by and trust
that we all are treating...

Doctors, nurses, all staff,
visitors & patients

as they want to be treated!



Compassion



Openness



Learn



Pride



Improve



Respect



Partnership

A Leopard must change its spots



COMPASSION COUNTS!!
act humane

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**Doctors, nurses, all staff,
visitors & patients**

as they want to be treated!



Compassion



Openness



Learn



Pride



Improve



Respect



Partnership

NO Elephant in the room



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Compassion



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Respect



Partnership

YOUR **HEALTH** IN MIND

ENGAGEMENT EVENTS ON FUTURE MENTAL HEALTH CARE



Midlands Partnership
NHS Foundation Trust
A Keele University Teaching Trust



WE ARE ALL **SUPER** HUMAN

THE **INNER POWER** TO **OVERCOME** OUR DIFFICULTIES

YOUR **HEALTH** IN MIND

ENGAGEMENT EVENTS
ON FUTURE MENTAL HEALTH CARE

NHS
Midlands Partnership
NHS Foundation Trust
A Keele University Teaching Trust



WE ARE ALL **SUPER** HUMAN

THE **INNER POWER** TO **OVERCOME** OUR DIFFICULTIES

25th SEPTEMBER 2019 LICHFIELD

The Cathedral Hotel 10am to 1pm

16th OCTOBER 2019 TAMWORTH

Coton Green Church

2pm to 5pm and 6pm to 9pm

17th OCTOBER 2019 BURTON

Burton Library 2pm to 5pm

If there is a general election these will be rearranged

TO BOOK YOUR PLACE PLEASE VISIT
WWW.MPFT.NHS.UK

Call 0300 790 7000 ext 7128289

Email enquiries@mpft.nhs.uk



SERVICE USER CASE STUDY



SUPER HUMAN POWER Strength

MY SUPER HUMAN CATCHPHRASE 'Never Give Up'

*'I'm a fighter. Strong willed
overcoming many difficulties in my life.
I always look on the positive
side of things!'*

Agenda for GBC Engagement sessions

1. Welcome (5mins)

- Background to the George Bryan Centre – Fire in February 2019
- Two services
Working Age Adults Inpatient service
Dementia Services
- Agenda for today's session & the relationship with STP/CCG

2. Presentation

Summary of:-

- Description of the services as they were in the George Bryan Centre & As they are currently being delivered (5mins)
- Data Pack (20mins)
- Best Practice – Enhanced Community Model (20mins)

3. (Plan A)

Groups split into service interest

1. Working Age Adults Inpatient service
2. Dementia Services
3. What the locality would need in the future/Design the Building

Each group to be given the layout of the 5 CQC measures and then the facilitator to then rotate for further comments on each table

4. Closing – Executive (15mins)

NHS
Midlands Partnership
NHS Foundation Trust
A Keele University Teaching Trust

YOUR HEALTH IN MIND



ENGAGEMENT EVENTS ON FUTURE MENTAL HEALTH CARE

WE ARE ALL SUPER HUMAN

THE INNER POWER TO
OVERCOME OUR DIFFICULTIES

LET YOUR VOICE BE HEARD

Help us in our ambition to achieve
the perfect patient experience.

Making Mental Health first priority!



Midlands Partnership

NHS Foundation Trust

A Keele University Teaching Trust

OPEN TO THE GENERAL PUBLIC, SERVICE USERS & CARERS

Former George Bryan patients encouraged

0300 790 7000
or email enquiries@mpft.nhs.uk



"We care because
you & I matter."

ENGAGEMENT EVENTS VENUES & TIMES

**25th SEPTEMBER 2019
LICHFIELD EVENT
The Cathedral Hotel,
10am to 13:00pm**

**16th OCTOBER 2019
TAMWORTH EVENT
Coton Green Church
2pm to 5pm and
6pm to 9pm**

**17th OCTOBER 2019
BURTON EVENT
Burton Library Room 1
2pm to 5pm**

The future of the George Bryan Services are now under review and a group has been set up to plan an engagement exercise to discuss what happens next. The engagement group includes a service user and staff representative, a member of the League of Friends of Tamworth Hospitals and staff from Midlands Partnership NHS Foundation Trust. Four meetings will be held, with two planned for Tamworth. The events will be open to all, but the target audience is people who have used the George Bryan Centre in the last two years and their families and carers, plus those who have been admitted to St George's in the last two years.

BOOK YOUR PLACE CONTACT THE TEAM ON:

0300 790 7000
or email enquiries@mpft.nhs.uk

SERVICE USER CASE STUDY



SUPER HUMAN POWER Resilient

MY SUPER HUMAN CATCHPHRASE

'Nothing is Impossible!'

*'I have strength and durability.
I'm able to withstand or recover
quickly from difficult conditions.
I have faced many battles in my life.
I treat others as they would like to be treated.'*

**IF YOU CANNOT ATTEND
YOU DON'T MISS OUT!
MAKE YOUR
CONTRIBUTION ONLINE**

Fill out our survey, available
online the Trusts website.

Why not sign up to become an
Involvement Representative
for the Trust.
If you want to know more about getting
involved or how to register,
please get in touch with our team.

**TO BOOK YOUR PLACE ON
THE ENGAGEMENT EVENT
PLEASE VISIT THE
TRUSTS WEBSITE ONLINE:
www.mpft.nhs.uk**

**Alternatively
You can book your place
by post just fill in & return:**

Trust Headquarters
St. George's Hospital
Corporation Street
Stafford. ST16 3SR

ENGAGEMENT EVENT

Name:

Venue & time:

Curiosity

*Curiosity can help you to be
more aware of diversity and cultural
differences and enhance team working too.
It is good to show an interest in
the people around you.*





Liberate app: Specific to the BAME community

Liberate has partnered with the NHS to offer you a free subscription until December 2020 to the number one meditation app for people of colour (POC)/BAME communities.



Liberate Meditation offers culturally sensitive and diverse meditations and talks that have been curated for the BAME community. The app aims to help reduce anxiety, alleviate stress and promote rest.

Create an account at <https://liberatemeditation.com/nhs> and sign up using your NHS email address. You can download the Liberate app from your App Store.

The Tamarind Centre: Specific to the BAME community

For more specialised one-to-one support, the Tamarind Centre is an organisation which supports the BME community within Coventry who are under pressure or experiencing mental ill health.

Based on Sandy Lane, the Centre offers a range of specialist services including advice & information, advocacy, one-to-one counselling, activities, a drop-in service and emotional support.



Please contact the team on 02476 227712 / 225512 to self-refer.

Tackling Racial Inequality Listening Event Advice and Support

We are aware that attending this listening event, hearing and sharing personal experiences may have had an impact on you as attendees. If you feel you'd benefit from confidential advice or support on anything from a workplace issue to more personal BAME-specific mental health support, please see the range of internal and external services with various focuses.



Compassion



Openness



Learn



Pride



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Respect



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Freedom to Speak Up Guardians

Freedom to Speak Up Guardians have been appointed throughout the NHS and have a key role in helping to raise the profile of raising concerns in their organisations.

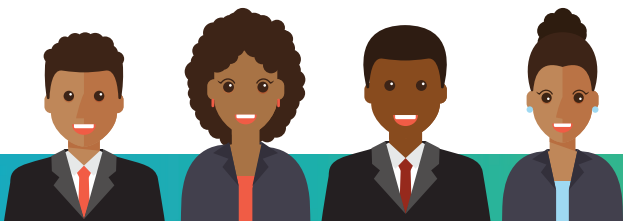
These guardians provide confidential advice and support to staff in relation to any concerns they have. The Raising Concerns/Speaking Up Trust policy for anyone wishing to share concerns can be accessed via TrustNav and the e-library, which provides contact numbers and email addresses.

Alternatively, you can reach the Freedom to Speak Up Guardian via freedomtospeakupguardian@uhcw.nhs.uk or 07775 758247.

Confidential Contacts

We recognise that it can sometimes be difficult to raise a concern or you might need some further advice on how to do this. This is where you might want to use the Confidential Contacts scheme. Confidential Contacts are members of staff that can help you to explore your concerns, discuss your options with you and signpost you to the right route to getting your concern resolved.

You can find more information about them by visiting their page on TrustNav or looking for posters in your local area.



Equality and Diversity

The Equality and Diversity team is available to provide confidential advice if you have a workplace issue related to age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion and/or belief, sex/gender and sexual orientation.

You are able to get in touch with the team on GMBEQDIV@uhcw.nhs.uk, or by searching on the telephone directory.



Employee Assistance Programme

UHCW's Employee Assistance Programme, provided by Health Assured, is an online and telephone portal available 24/7, 365 days a year to give compassionate support and guidance in whatever challenges you are facing. Your conversations are confidential and details will not be shared with UHCW. A range of services are available to employees, including support with work issues, legal advice, counselling and mental health support.



You can log in to the online portal at healthassured.eap.com using the username: NHS and password: EAP, or call the helpline on 0800 030 5182.





The correct way to wear a face mask



Pinch your nose



Tie straps behind your head and neck



Cover nose and mouth

✓ **Clean your hands before putting your mask on**

✓ **Ensure your mask covers your mouth and nose**

✓ **Tie hair back before putting your mask on**

✓ **Tie the straps of your mask behind your head and your neck**



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The incorrect way to wear a face mask



Do not pull below the chin



Do not touch the front of the mask



Do not hang from one ear



Do not cross straps



Do not leave a strap hanging



Do not leave hair down on face



Do not reach under mask



Do not remove mask to cough, sneeze, or talk



Do not eat or drink with a mask on



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Everyone is expected to wear a mask when entering and inside UHCW sites



Pinch your nose



**Tie straps behind your
head and neck**



Cover nose and mouth

Designed IPC COVID pop up stands that were broadcasted on BBC National News on the first day of vaccination at the University Coventry Hospital.



Please Protect Everyone

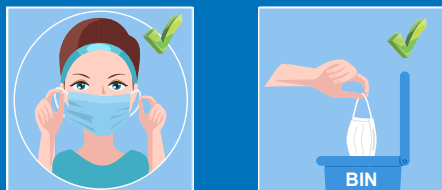
- 1 Please adhere to the social distancing measures in place



- 2 Please use the alcohol hand rub dispensers available across the site



- 3 Please dispose of your mask correctly



Thank you for your support
and co-operation



Break the silence on Domestic Abuse



#YOUARENOTALONE

Help is at hand
Call The National 24 hour Helpline:
0800 9702070

If you are feeling that something's not quite right, but can't put your finger on it you can apply for a disclosure under Claire's Law.

To Make An Application

1. You can visit a police station
2. You can phone 101
3. Speak to a member of the Police on the street

Management of a collapsed person in non-clinical settings at UHCW NHS Trust: Guidance for healthcare professionals (HCP) and/or public first responders

1



Recognise cardiac arrest by looking for the absence of signs of life and the absence of normal breathing for no longer than 10 seconds. Do **NOT** put your face near the patient's face to listen/feel for breath.

The first thing to do is shout for help, dial 2222 and ask for the cardiac arrest team. Then, request an ambulance by making a 999 call if you are in the car park or Clinical Science Building (CSB).

2



If you have access to any form of personal protective equipment (PPE) this should be worn.

Leave the face mask in place or place a cloth/towel over the patient's mouth and nose, if there are no signs of life attempt compression-only CPR by putting your hands together in the middle of the chest and pushing hard and fast. Continue compressions until the cardiac arrest team arrive.

3



If you are a HCP trained in AED use, attach the AED and shock if indicated.

4

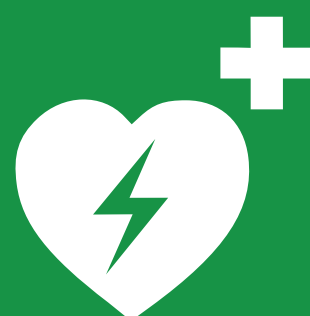


After performing chest compressions, wash your hands thoroughly with soap and water; alcohol-based gel is a convenient alternative.



The nearest telephone and medical emergency equipment including a defibrillator is:

**Main Reception
Clinical Science Building (CSB) Reception
West Wing maternity entrance reception**



A HCP may encounter a patient who has had a cardiac arrest in a public place (i.e. without the benefit of resuscitative equipment or PPE). Under such circumstances they should follow guidance for members of the public, being aware of their professional obligations.





Your guide to COVID-19 testing.

An overview for NHS staff and test requesters.

The PCR Test Polymerase chain reaction



Tests for the presence of virus in an individual.



PCR test window

DAYS post symptom onset. 0 5 10

Optimal testing time between two days before and seven days after symptoms onset.



Test can be carried out using:
Nose swabs.
Throat swabs.



Positive

Continue PPE use as per Trust guidance. If patient is admitted isolate or cohort according to Trust SOP/policy.

Does not tell you
how ill the person will become, or when they contracted the virus.



Negative

Please do not de-escalate IPC precautions.

For further information or advice please call virology on 25471.

The Antibody Test



Tests if the person has been previously infected with the virus.

Antibody test window

15 20 25 30+

Optimal testing time at least 14 days after symptoms onset.



Test can be carried out using:
A blood sample.



Positive

You have previously had the virus and had an immune response.

Does not tell you
If the person is protected from becoming ill again if exposed to COVID-19, or how long protection may last.

You must still



Negative

The person may have failed to mount an antibody response and is still considered susceptible.

For further information or advice please call virology on 25471.



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Putting your health and wellbeing first

What's changed during the COVID-19 pandemic?



Over the past three months, the number of staff inductions have increased from

6 to 24

to support social distancing and the increase in new starters.



- 5600 people have been fit tested since the start of the COVID-19 pandemic

- We have 300 cascade trainers across both Trust sites



- The number of respirator hoods across the Trust have increased from 3 to 58

- 125 clinicians are trained for respirator hood use

To provide a space for members of staff to take a break we have introduced...



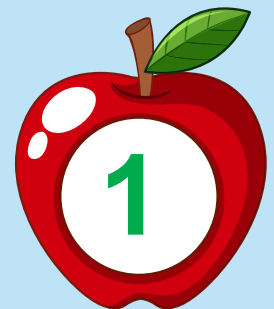
Wobble rooms



Wellbeing rooms



Large wellbeing hubs at UHCW



Large wellbeing hub at Rugby



Hydration stations are available on every ward.

Please remove your PPE, wash your hands, maintain social distancing and take five minutes to hydrate.

Action: Do you know where your hydration station is?
Use the poster provided to make all team members aware.

June 2020



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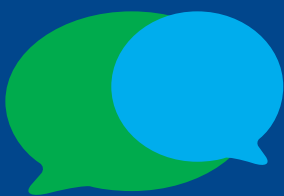
Improve



Respect



Partnership



Communicating when wearing a face mask

Wearing a face mask makes it difficult for others to:

1. Recognise you
2. Hear what you say
3. Read your facial expressions to identify feelings
4. And **IMPOSSIBLE** to pick up any cues from lip reading

Ways to help



As the Speaker

- Introduce yourself and your role
- Gain the listener's attention
- Speak loudly and clearly
- Use clear, simple phrases and rephrase if needed
- Use objects and simple gestures
- Nod and shake your head for yes and no
- One person speak at a time
- Write down key information
- Reduce background noise
- Give people time to respond
- Display your name badge or a sticker with your name and role

As the listener:

- Repeat back what you have heard in order to clarify
- Don't pretend to understand as this can lead to miscommunication and frustration
- Give the speaker your full attention



Useful websites:

<https://www.hse.ie/eng/about/our-health-service/healthcare-communication/nhcp-communication-skills-for-staff-wearing-personal-protective-equipment-ppe.pdf>
<https://www.hcpc-uk.org/covid-19/advice/applying-our-standards/communicating-during-the-covid-19-pandemic/>

Created by Speech and Language Therapy. Extension number of 25709



Compassion



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University Hospital, Coventry
has been rated as

‘GOOD’

by the Care Quality Commission



You can view the full report at www.uhcw.nhs.uk

We Care, We Achieve, We Innovate



University Hospital, Coventry
has been rated as

‘GOOD’

by the Care Quality Commission



You can view the full report at www.uhcw.nhs.uk

We Care, We Achieve, We Innovate



Non-Executive Directors

www.uhcw.nhs.uk

Achieve, We Innovate



University Hospital, Coventry
has been rated as

'GOOD'

by the Care Quality Commission



Compassion



Openness



Learn



Pride



Improve



Respect



Partnership

You can view the full report at www.uhcw.nhs.uk

We Care, We Achieve, We Innovate



The Hospital of St Cross, Rugby
has been rated as

'GOOD'

by the Care Quality Commission



Compassion



Openness



Learn



Pride



Improve



Respect



Partnership

You can view the full report at www.uhcw.nhs.uk

We Care, We Achieve, We Innovate



Lecture Theatre



Delivering Safer Care
These are some of the ways
we keep you safe.

University Hospital, Coventry
has been rated as
'GOOD'
by the Care Quality Commission

Inspected and rated
Good
Care Quality
Commission

The CQC has rated University Hospital, Coventry as
'GOOD'

NHS
University Hospitals
Coventry and Warwickshire
NHS Trust



The CQC has rated University Hospital, Coventry as

‘GOOD’



University Hospitals
Coventry and Warwickshire
NHS Trust



The CQC has rated The Hospital of St Cross, Rugby as

‘GOOD’



University Hospitals
Coventry and Warwickshire
NHS Trust



THE NATIONAL HEALTH SERVICE UK: IN BATTLE

PROFESSOR PRITHWISH BANERJEE

Attracting workers from across the world to practice medicine as an art unfurled,
working arm in arm with a flood of skills the NHS is a place for no ordinary thrills.

A quiet dedication runs at the core genuine care, excellence, ethics and more;
Fairness and respect, every patient is our own equal attention for all, celebrity or unknown.

Teams within teams innovating all the time working for principles and pleasure not just the dime
decisions are always based on clinical need ego or arrogance can rarely breed.

Let's be honest there are challenges galore the service can be difficult to sustain at the door
It's a unique model though of health for all whether they are rich or poor, short or tall.

Another key aspect is the family doctor's role their warmth and support reaches down to the soul
guardians of health of the families they know working with nurses
and specialists through winds and snow.

As a part of the workforce I am honoured to stay I feel privileged, wouldn't have it another way
It's a warm feeling to stand proudly with friends that show
commitment and skills that never ends.

And now that the winds have suddenly changed a battle cry has risen, our troops arranged;
amidst uncertainty and strife we will stand tall to do our best, support you all,
if you are alone, unwell or afraid know that the NHS will always be there with aid
in times like this our heartbeats are one until the storm passes and our job is done.



Compassion



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ASTON MARTIN



NHS CHARITIES
TOGETHER



CoventryLive

Thank You
to all of our Partners
in the response to COVID-19



The Guardian



PANORAMA



BBC
COVENTRY &
WARWICKSHIRE



Compassion



Openness



Learn



Pride



Improve



Respect



Partnership

Thank You

*to all the people, communities and companies
 in Coventry and Warwickshire and beyond
 for all your support during COVID-19*

**We have been overwhelmed
 by your kindness.**



Aeristech
 Aldi - Rugby
 All Sorts Early Years and Extended Services
 All Souls' Catholic Primary School
 AMTICO
 APPS LIVING
 APR Med Tech
 Arthur's Helping Hands - Rugby
 Ardagh Metal Beverage UK Ltd - Rugby
 Asda
 Aston Martin
 Aubrey Allen (local)
 Avalon Fire Protection
 B&Q Alvis Retail
 Balsall Common Sewing Circle
 Ballicom Ltd Coventry
 Barn Kitchen
 Beauty Banks
 Birmingham Scouts
 Body Shop Coventry
 Broughton Plastering
 Buddhist organisation
 Buildbase

Cadburys
 Canley Food Stores
 Canley Sandwich Shop
 Cassa loco
 Coombe Abbey
 Co-op Eastern Green
 Co-op Heart of England fund
 Costa
 Coventry Building Society
 Coventry City Council
 Coventry University China Partnership
 Coventry Building Society
 Coventry Comfort Carers
 Coventry College

DHL
 Dominos Pizza
 Dunelm Coventry

Easenhall Village
 Emily's Lollies
 Envirotech Mechanical

FI supplier

GAMB
 GAP - Rugby
 Gens@Work
 Gill Arnold
 Griffiths Joinery
 Grilli Brothers
 Guz Khan

Hakimpur Cash & Carry
 Hanover Gardens
 Hillfields Loco Store
 Holland and Barrett

IBM
 Iceland
 Innocent Drinks
 ISG

Jaguar Landrover

K9 Club
 King Henry School Coventry
 Kurdish Community Group

Langar Aid
 Langley School
 L & S Engineers Ltd
 Leather & Luggage Ltd
 LEVC
 Libby Mae's Little Angels
 Lindt
 Lisa Melia
 London Calling Pub
 LPS (Leuva Patidar Sumaj) CRN
 Lucia Gallo Catering
 Lush Coventry

Manufacturing Technology Centre
 Maradu engineering Ltd
 Maya Mistry
 M & S
 MCR Safety Europe
 Midland Langar Seva Society

Miss Macaroon
 Mission Foods
 Moat House Community Fund
 Morrisons Lutterworth
 My Eastern Green

Nailcote Hall
 Nicole Scapellato - Yoell
 Nimbus
 NHS Charities Together
 Nursing Retirement Fellowship

Old Hall Coventry

Park Hill School
 Print My Top

Rachel Williams
 Raven Steel
 Roadphone NRB
 Rebecca Fell
 Rugby Borough Football Club
 Rugby Rokeby Lions Club
 Rugby Schools

SES Scaffolding
 Schwarzkopf
 Severn Trent
 Shaun & Jayne Croydon
 St Mary's Church of England Primary School
 Studley Quilting Club

TATA Motors
 Taurus Electrical
 Tesco Crosspoint
 Tesco Rich
 The Millpool
 TK Maxx
 Trenchex

Ummah Welfare Trust
 UNILEVER

Warwickshire Craft Group
 Warwick University
 Waitrose Kenilworth
 Walsgrave Academy
 Watts the Occasion

...and many, many more.



Compassion



Openness



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PUTTING PATIENTS FIRST

EVERY MOMENT COUNTS FOR GREAT CARE



University Hospitals
Coventry and Warwickshire
NHS Trust

MYTHS

BUSTED

You CAN book an ambulance once TTOs are written. You do not need to wait until received on the ward. **Dial #6502 or book online.**

You CAN request urgent diagnostics for an **OUTPATIENT** if clinically safe to do so, rather than waiting longer for an inpatient slot. **Contact Diagnostics on #1843**

You CAN **book an ambulance in advance** either for the next day, or later that day. **You CAN** cancel a booking if things change. Try and give plenty of notice.

You CAN **send the patient to our Transit Lounge once TTOs** are written. You don't need to wait until delivered to ward.

You CAN track your **TTOs online**. Don't forget to escalate to your Bed Manager.

**ANY URGENT ISSUES
PLEASE CONTACT SITE CONTROL.**

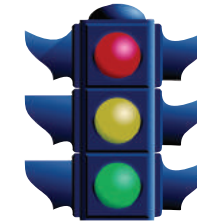


MADE | Multi Agency Discharge Event

Reducing internal delays as well as external delays



University Hospitals
Coventry and Warwickshire
NHS Trust



10th – 16th February

- 1. Where is the patient from?**
- 2. Where is the patient going to?**
- 3. What does the patient need to get there?**

TO Support improved patient flow across the system recognise and unblock delays

TO Challenge, improve & simplify complex discharge processes.

TO Improve the Patient's journey

understanding the next steps to reach discharge & that critical interventions happen without delay!

Celebrating GREEN DAY! Going From Red to GREEN across the Wards

Sepsis Awareness Month

Are you celebrating
Sepsis Awareness Month
in your area?



Please email the Sepsis team on:
Sepsisnurses@uhcw.nhs.uk
To enter the Sepsis September competition.

The areas that host the best events, displays or activities
will be in with a chance of winning an exciting prize!



Compassion



Openness



Learn



Pride



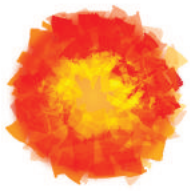
Improve



Respect



Partnership



THE UK
SEPSIS
TRUST



Prevent
Infection



Prevent
Sepsis

NHS
University Hospitals
Coventry and Warwickshire
NHS Trust

Have you been affected by Sepsis? UHCW is here to support you.

If you or a loved one has had Sepsis, join us at our Sepsis support groups. The UK Sepsis Trust offers online support groups and Facebook groups and forums:

<https://sepsistrust.org/get-support/my-local-group/>

The Coventry and Warwickshire Sepsis Support Group

Group Contact Tel: 0808 800 0029

email: support@sepsistrust.org



For information on recovery, returning to work,
and guides for patients and relatives visit:

<https://sepsistrust.org/get-support/resources/>

email the sepsis team on: Sepsisnurses@uhcw.nhs.uk



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Raising Concerns at UHCW

Confidential Contacts

Ashley Betteridge - Health Care Assistant
Ext 25561 ashley.betteridge@uhcw.nhs.uk

Kiran Paul - Patient Safety Coordinator
Ext 25173 kiran.paul@uhcw.nhs.uk

Sue Powell - Therapy Team Leader
Ext 33054 sue.powell@uhcw.nhs.uk

Kevin Spalding - Training Instructor
Tel: 07913603586 Kevin.Spalding@uk.issworld.com

Deborah Harris - Specialist Nurse Mental Health
Bleep 3028 deborah.harris@uhcw.nhs.uk

Ceri Jones - Head of R&D
Ext 25031 ceri.jones@uhcw.nhs.uk

Bittaj Augustine - Sterile Services Supervisor
Ext 28893 bittaj.augustine@uhcw.nhs.uk

Eve Jones - Admin Team Coordinator
Ext: 6518 eve.jones@uhcw.nhs.uk

Who can I talk to ?

Speak to your line manager first, as they will be the best person to help you and talk through any worries or concerns with you.

**The
Workforce Team
can help you.
Email
HR.Operations@uhcw.nhs.uk**

Freedom to Speak up Guardians provide confidential advice and support to staff in relation to any concerns they have.

Lorna Shaw
Clinical Site Manager
Email: freedomtospeakupguardian@uhcw.nhs.uk

Jeremy Gould
Non executive Director
Email: Jeremy.gold@uhcw.nhs.uk



Compassion



Openness



Learn



Pride



Improve



Respect



Partnership